



# Diego Araniva

## COMPUTER SCIENCE ENGINEER

I am a computer science engineering student with a diverse background. I have accumulated eight years of experience as an IT Support Specialist, and contributed one year, three months as a System Administrator.

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 <https://github.com/diegoaraniva>

## SKILLS

- Front - End development
- Back - End Development
- Networking
- IT Support
- Leadership
- Critical thinking
- Adaptability
- Self - Learning

## EDUCATION

### ITEXSAL

High School Degree in Computer Science  
2013

### UNIVERSIDAD FRANCISCO GAVIDIA

Computer Science Engineer  
2024

## LANGUAGE

English  
Spanish  
German  
French

## EXPERIENCE

### IT SUPPORT SPECIALIST

Self - Employed

Nov 2016 - Currently

Key Responsibilities

- Troubleshooting hardware and software issues on laptops, desktops, and mobile devices.
- Setting up and managing email accounts and other communication tools.
- Assisting with network connectivity issues, including Wi-Fi and Ethernet.
- Custom computer building
- Soldering various interfaces, such as USB and HDMI
- Repairing or replacing laptop flex components

### IT SUPPORT SPECIALIST

Alcaldía municipal de San Salvador

Mar 2016 - May 2017

Key Responsibilities:

- Configuring Active Directory clients.
- Performing computer maintenance and repairs (including applying CPU thermal paste, cleaning dust from PCs, and managing backups).
- Executing LAN deployment projects across multiple organization districts (AMSS Districts).

### SYSTEM ADMINISTRATOR

Alcaldía municipal de San Salvador

Mar 2016 - May 2017

Key Responsibilities:

- Administering Ubuntu servers, including SSH and FTP configurations.
- Documenting system configurations, procedures, and troubleshooting steps.
- Installing and configuring software applications as needed.
- Managing Windows servers (e.g., Mail server, Active Directory server, etc.).